# Celebrate Holy Family Gala Silent Auction

What to know before you bid! Auction opens at 8:00 am on Monday, April 21 and closes at 7:00 pm on Wednesday, April 23

#### Sign in to the OneCause platform and choose your favorite items

When on a computer: In the right-hand corner of the website, click "sign in" and enter your cell phone number and email address. You will have a verification code sent to your cell phone, but you can also choose to have it sent to your email address. You will then be prompted to enter your first name and last name.

When on a mobile device: You can sign in by marking an item as a "favorite." You will receive the same prompt to sign-in as you would on a computer. The "favorite" heart button is located on each photo. When you favorite an item, it makes those items easier to find later and gives you the option to receive text updates about any activity on them.

#### Enter a Card of File

To make sure you are ready for the auction, click on the "My Account" button (located in the right-hand corner on your desktop and the left-hand corner on your mobile device), and click the "Cards on File" tab. Here, you can enter your credit card information, <u>which you must do in order to place a bid</u>. When you win an item, you can choose to pay with a different payment method, including at our Parish Office with cash or check, but you must have a card on file to participate.

#### Set a Max Bid

When the auction opens at 8:00 am on Monday morning (April 21), you can begin bidding! If you do not want to keep going back to bid on your items, you can enter a max bid amount for each item you would like. When you do this, your account will continue to bid for you on those items until your max bid amount is reached.

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### What can I expect for the auction if I am attending the Celebrate Holy Family Gala?

You will have the chance to view the items in person and staff members will be available to assist you through the bidding process. You will also have access to exclusive ticketed events, games, and a Balloon Tree that is bigger than ever!

### You won your auction! What happens next?

The auction will close at 7:00 pm on Wednesday. At that time, you will be notified if you have won an item. Those attending the Celebrate Holy Family Gala will be able to pick up their winnings at the end of the festivities. Those who are not attending can pick up their items during our Parish Office hours (7:30 am to 4:15 pm Monday to Thursday and 7:30 am to 12:00 pm on Friday). Please note that we cannot ship any items.

**There's nothing I want to bid on, but I want to support the parish.** You have the option to make a direct donation to Holy Family using the "Donate" button (located on the right side of the page on your desktop, or along the bottom of the page on your mobile device).

> Check out our Silent Auction now! Visit https://onecau.se/hffdl Thank you for your support!