



HOLY FAMILY
Catholic Community

271 Fourth Street Way

Fond du Lac, WI 54937

920-921-0580

www.hffdl.org

To Our Holy Family Parishioners Previously Using Parish Pay for Online Giving:

WeShare Online Giving has now formally replaced ParishPay as our online giving partner. ParishPay was purchased by Liturgical Publications Inc. (LPI) earlier this year. LPI owns the WeShare program. WeShare will provide us with new capabilities and state-of-the-art security that will make your online giving experience easier.

You may have noticed that we have already transitioned all our Parish Pay contributors to **WeShare** for our online giving program. The reason for this letter is to communicate with those “former” ParishPay users who wish to manage their accounts (WeShare) online themselves. Your current account information was transferred to the We Share system automatically. This is common practice and is usually how transitions are handled.

Again, for those who wish access their WeShare account themselves to change their password or already scheduled donations, please visit the online giving link on our church website www.hffdl.org/weshare. Follow the instructions on that page “For those who were using ParishPay.”

The first time you visit the new We Share website you will be asked to verify your account. You will need to have the following information on hand;

- Your ParishPay user name AND The last 4 digits of the bank account or credit card formerly used for ParishPay

You will also need ONE of the following two options:

- Your e-mail registered with ParishPay OR Your last donation amount

There is a small charge to the parish to use WeShare. As yet another option, if you are currently giving your donations online through your checking and/or savings accounts (not via credit card), there is also the option to have an electronic deduction set up, through us, with National Exchange Bank here in Fond du Lac. **National Exchange does not charge the parish for this service**. Should you wish to transition over to the National Exchange automatic deduction through your checking/savings account, please call the receptionist at the parish office and she can make that change for you (920-921-0580). You will need the routing number of your bank and your account number when you call. You do not need to bank at National Exchange to use this service.

Credit card deductions cannot be done by National Exchange Bank. If you are currently contributing via your credit card, you will need to continue to do that through WeShare.

Finally, to clarify, if you wish to manage your own WeShare account, if you have any questions, or if you encounter any problems accessing your account, please call WeShare customer service at 1-800-950-9952 (select option 1).

Your support of Holy Family Catholic Community as an online giving user is greatly appreciated. Thank you for your patience as we continue to work through this transition. And again, if you have any questions, please do not hesitate to contact us.

We sincerely thank you for your financial and prayerful support of Holy Family Catholic Community. May God continue to bless you with all that is good.

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